

Privacy Policy

Freedom Property Management TX, LLC

Effective Date: August 27, 2026

Freedom Property Management TX, LLC ("Freedom Property Management," "we," "us," or "our") respects your privacy and is committed to protecting the personal information you provide to us. This Privacy Policy explains what personal information we collect, how we use it, who we may share it with, and how we protect your information.

1. Personal Information We Collect

We may collect personal information that you voluntarily provide to us when you visit our website, submit an inquiry, complete a form, apply for a rental property, enter into a property management relationship, communicate with our office, or otherwise use our services.

Personal information we may collect includes:

- Name
- Email address
- Mailing address
- Telephone and mobile phone number
- Property address
- Rental or property management information
- Information submitted through website contact forms
- Communications and correspondence with our company
- Information necessary to process rental applications or provide property management services
- Payment or billing-related information, when applicable
- Other information you voluntarily provide to us

Certain services may require additional information. When applicable, that information will be collected and handled for the purpose for which it was provided and in accordance with applicable laws.

2. How We Use Personal Information

We may use the personal information we collect to:

- Respond to questions and inquiries
- Provide property management and real estate-related services

- Communicate with property owners, residents, applicants, prospective clients, vendors, and other individuals doing business with us
- Process rental inquiries and applications
- Schedule property showings, inspections, assessments, maintenance, and other property-related services
- Provide account, lease, property, maintenance, and service-related updates
- Send email, telephone, or SMS/text message communications when appropriate and authorized
- Process payments and maintain business records
- Improve our website, services, and customer experience
- Comply with legal, regulatory, contractual, or administrative requirements
- Protect our company, clients, residents, properties, and other parties from fraud or unauthorized activity

3. SMS/Text Message Communications

If you provide your mobile telephone number and consent to receive SMS/text messages from Freedom Property Management TX, LLC, we may use your number to send communications related to your inquiry, account, property, tenancy, appointment, maintenance request, application, or other services you have requested.

SMS consent is not shared with third parties or affiliates for marketing or promotional purposes.

Your consent to receive SMS/text messages is voluntary and is not a condition of purchasing or receiving our services. Message frequency may vary. Message and data rates may apply depending on your mobile carrier and plan.

You may opt out of SMS communications at any time by replying **STOP** to a text message. You may reply **HELP** for assistance or contact Freedom Property Management TX, LLC directly.

We may share information with service providers as necessary to facilitate SMS communications on our behalf; however, your SMS opt-in consent will not be sold, rented, or shared with third parties or affiliates for their own marketing or promotional purposes.

4. Who We Share Personal Information With

We do not sell or rent your personal information.

When necessary to provide our services, we may share certain personal information with:

- Property owners or authorized representatives
- Residents or applicants, when appropriate
- Contractors, maintenance professionals, and service providers

- Screening, payment processing, property management, and technology service providers
- Insurance providers
- Attorneys, courts, governmental agencies, or regulatory authorities when required by law
- Other parties when necessary to perform services you have requested or authorized

Third parties and service providers are provided only the information reasonably necessary to perform the applicable service.

SMS consent and mobile opt-in information are not shared with third parties or affiliates for marketing or promotional purposes.

5. Cookies and Website Information

Our website may automatically collect certain technical information, including IP address, browser type, device information, pages visited, and other website usage information.

We may use cookies or similar technologies to help operate our website, understand how visitors use our website, improve functionality, and enhance the user experience.

6. How We Protect Your Information

We take reasonable administrative, technical, and organizational measures designed to protect personal information from unauthorized access, disclosure, misuse, alteration, or loss.

However, no website, electronic communication, or data storage system can be guaranteed to be completely secure. We encourage users to use caution when transmitting sensitive information electronically.

7. Your Choices

You may contact us to request that we update or correct certain personal information we maintain about you, subject to applicable legal and record-retention requirements.

You may unsubscribe from marketing emails by following the unsubscribe instructions included in the communication.

For SMS/text messages, you may withdraw your consent at any time by replying **STOP**.

8. Third-Party Websites and Services

Our website may contain links to websites or services operated by third parties. Freedom Property Management TX, LLC is not responsible for the privacy practices or content of

third-party websites. We encourage you to review the privacy policies of any third-party websites or services you use.

9. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes to our business practices, services, technology, or legal requirements.

Any changes will be posted on our website with an updated effective date. We encourage you to review this Privacy Policy periodically.

10. Contact Us

If you have questions or concerns regarding this Privacy Policy or how your personal information is handled, please contact:

Freedom Property Management TX, LLC

Please use the contact information provided on our official website to reach our office regarding privacy-related questions.

Website Form Privacy Notice

Freedom Property Management TX, LLC should provide a clearly visible link to this Privacy Policy on website forms where personal information or SMS consent is collected. The link should be placed near the consent language so individuals can review the Privacy Policy before submitting the form.

Recommended SMS Consent Language for Web Forms

By providing your mobile phone number and checking the SMS consent box, you agree to receive SMS/text messages from Freedom Property Management TX, LLC regarding your inquiry, account, property, tenancy, appointments, maintenance, or services. Message frequency may vary. Message and data rates may apply. Reply STOP to opt out or HELP for assistance. Consent is not a condition of receiving services. **SMS consent is not shared with third parties or affiliates for marketing or promotional purposes.** Please review our **Privacy Policy** for additional information.

Recommended Checkbox

- I consent to receive SMS/text messages from Freedom Property Management TX, LLC. Message frequency may vary. Message and data rates may apply. Reply STOP to opt out or HELP for assistance. SMS consent is not shared with third parties or affiliates for marketing or promotional purposes. I have reviewed the Privacy Policy.